

# Arriving in Mexico

We have a series of different arrival instructions depending on which trip and destination you are participating on. Please read these instructions carefully to ensure a hassle free arrival and a minimum of concern in the event your arrival/pick up has been altered or delayed.

## **For Mexico Week of Rivers/Eco-Adventure Discovery arrivals in Veracruz.**

The standard arrival procedure is to arrive at the Veracruz International Airport (Las Bajadas) VER. Veracruz is serviced by both domestic flights from Mexico City as well as international flights from Houston. You should plan on arriving on Saturday before 5:00pm. All Saturday flights arriving before 5:00 pm will be met by an Esprit guide holding a yellow paddle at the airport. At 5:00pm we will transfer to Jalcomulco where we will be based for our week of adventure.

**FAQ... What if there is no guide with a yellow paddle there to meet me?** Sometimes delays beyond our reasonable control can occur delaying our transportation. Please wait 30 mins. as it is likely they will arrive shortly. If after 30 mins please head to a TELMEX payphone and dial our Toll-Free Mexico Number to Casa Esprit: 01-800-831-5635 and we can update you on the status of the pick up.

**FAQ... What if I get delayed before I reach Mexico.** Don't worry, sometimes it happens. If you will not be arriving as planned you can call us toll free in Canada at 1 800-596-7238 and our Canadian office will relay the information onto us in Mexico.

**FAQ... What if I am arriving a day early or after 5:00 pm.** Early arrivals are no problem, however we will not be able to meet your flight. If that is the case we will meet you at the Hotel Centro Historico (on Lerdo in las Portales) at 4:00pm to transfer to Jalcomulco. We can make accommodation arrangements for Friday night or extra nights after the trip at discounted rates. Extra night and early arrival accommodation are not included in your trip price.

**FAQ... What if I arrive after 5:00pm on Saturday.** We can arrange to meet your flight, pick you up and transfer you to Jalcomulco for a fee of \$100 for the 2 hr. trip to Jalcomulco.

**FAQ...Can fly into Mexico City and bus to Veracruz or Xalapa?** Yes, Veracruz is easy to reach by bus. Upon arrival in Veracruz you will need to taxi to the Hotel Centro Historico on Lerdo in las Portales to meet the 4:00pm shuttle to Jalcomulco. Late arrivals can be transferred after 5:00pm on Saturday for a fee of \$100 for the 2 hr. trip to Jalcomulco. Alternatively, those flying into Mexico City can be met free of charge in Xalapa at 9:00pm. Anyone considering arriving in Mexico City and busing to meet us can request specific instructions from us. It is easy, secure, inexpensive and a comfortable trip.